

Privacy Policy

Who We Are

EuroPhotoTour LLP ('we' or 'us' or 'our') gather and process your personal information in accordance with this privacy notice and in compliance with the relevant data protection Regulation and laws. This notice provides you with the necessary information regarding your rights and our obligations, and explains how, why and when we process your personal data.

Europhototour LLP registered office is at **17A Silivria str, Plovdiv, Bulgaria** and we are a company registered in Bulgaria under company number **[204369694]**.

Information That We Collect

Europhototour LLP processes your personal information to meet our legal, statutory and contractual obligations and to provide you with our products and services. We will never collect any unnecessary personal data from you and do not process your information in any way, other than as specified in this notice.

The personal data that may we collect from is: -

- Name
- Date of Birth
- Home Address
- Personal Email
- Business Email
- Home Telephone Number
- Mobile Telephone Number
- Passport Number
- Driver's License Number

We collect information in the below ways: -

- Online forms
- Hardcopy forms
- Telephone
- Email
- Mail
- Verbally on 1on1 meetings
- Interviews
- Event registrations

How We Use Your Personal Data (Legal Basis for Processing)

Europhototour LLP takes your privacy very seriously and will never disclose, share or sell your data without your consent; unless required to do so by law. We only retain your data for as long as is necessary and for the purpose(s) specified in this notice. Where you have consented to us providing you with promotional offers and marketing, you are free to withdraw this consent at any time. ***The purposes and reasons for processing your personal data are detailed below: -***

- We collect your personal data in the performance of a contract or to provide a service and to ensure that orders are completed and can be sent out to your preferred address
- We collect and store your personal data as part of our legal obligation for business accounting and tax purposes
- We will occasionally send you marketing information where we have assessed that it is beneficial to you as a customer and in our interests. Such information will be non-intrusive and is processed on the grounds of legitimate interests

Your Rights

You have the right to access any personal information that **Europhototour LLP** processes about you and to request information about:

- What personal data we hold about you
- The purposes of the processing
- The categories of personal data concerned
- The recipients to whom the personal data has/will be disclosed
- How long we intend to store your personal data for
- If we did not collect the data directly from you, information about the source

If you believe that we hold any incomplete or inaccurate data about you, you have the right to ask us to correct and/or complete the information and we will strive to do so as quickly as possible; unless there is a valid reason for not doing so, at which point you will be notified.

You also have the right to request erasure of your personal data or to restrict processing (*where applicable*) in accordance with the data protection laws; as well as to object to any direct marketing from us.

If we receive a request from you to exercise any of the above rights, we may ask you to verify your identity before acting on the request; this is to ensure that your data is protected and kept secure.

If you have any further questions about this policy or how we handle your personal information, which are not dealt with here or through our, please get in touch with us by writing to our appointed person at admin@europhototour.com

Sharing and Disclosing Your Personal Information

We do not share or disclose any of your personal information without your consent, other than for the purposes specified in this notice or where there is a legal requirement. **Europhototour LLP** may use **third-party partners** to provide their services and business functions; however, all processors acting on our behalf only process your data in accordance with instructions from us and comply fully with this privacy notice, the data protection laws and any other appropriate confidentiality and security measures.

Safeguarding Measures

Europhototour LLP takes your privacy seriously and takes every reasonable measure and precaution to protect and secure your personal data. We work hard to protect you and your information from unauthorized access, alteration, disclosure or destruction and have several layers of security measures in place, **including:**

- SSL, TLS,
- encryptions,
- restricted access,
- IT authentication,
- firewalls,
- anti-virus/malware
- etc.

Transfers Outside the EU

Europhototour LLP utilize some products or services (*or parts of them*) that may be hosted/stored in **Russia or other non-EU countries**, which means that we may transfer any information which is submitted by you through the website outside the European Economic Area ("EEA") for the below purposes:

- website hosting,
- email servers,

- file servers,
- marketing database
- Customer Relationship Management
- etc.

Therefore, when you **use our website/send us an email/sign up to our newsletter etc.**, the personal information you submit may be stored on servers, which are hosted in **Russia**. Where this is the case, we will take steps to ensure that those providers use the necessary level of protection for your information and abide by strict agreements and measures set out by **Europhototour LLP** to protect your data and comply with the relevant data protection laws.

Usage of “cookies”

We use “cookies”. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Understand and save user's preferences for future visits.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If users disable cookies in their browser:

If you turn cookies off it will turn off some of the features of the site.

Consequences of Not Providing Your Data

You are not obligated to provide your personal information to **Europhototour LLP** however, as this information is required for **us to provide you with our services/deliver your products/legitimate interests**, we will not be able to offer some/all our services without it.

How Long We Keep Your Data

Europhototour LLP only ever retains personal information for as long as is necessary and we have strict review and retention policies in place to meet these obligations. We keep your basic personal data (*name, address, contact details*) for a minimum of 10 years after which time it will be destroyed.

Where you have consented to us using your details for direct marketing, we will keep such data until you notify us otherwise and/or withdraw your consent.

Marketing

Occasionally, **Europhototour LLP** would like to contact you with the **specify products/services/promotions** that we provide via Post/Email/Telephone/Text Message (SMS)/ Automated Call etc. If you consent to us using your contact details for this purpose, you have the right to modify or withdraw your consent at any time by using the opt-out/unsubscribe options or by contacting **Europhototour LLP** directly.

LEGITMIATE INTERESTS EXAMPLE

Europhototour LLP will occasionally send you **products/services/promotions** by **email/SMS/post** that have been identified as being beneficial to our customers and in our interests. Such information will be relevant to you as a customer and is non-intrusive and you will always have the option to opt-out/unsubscribe at any time.

Lodging A Complaint

Europhototour LLP only processes your personal information in compliance with this privacy notice and in accordance with the relevant data protection laws. If, however you wish to raise a complaint regarding the processing of your personal data or are unsatisfied with how we have handled your information, you have the right to lodge a complaint with the supervisory authority.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

Europhototour LLP

17A Silivria str.

Plovdiv 4000

Bulgaria

admin@europhototour.com

Last Edited on 2019-20-02